



ACCESSORIAL RATES & TERMS OF SERVICE: Commercial Carpet Logistics (CCL)

1. **Limit of Liability:** CCL liability for lost or damaged carpet, area rugs, or other freight carried by CCL or any other carrier at its request, is limited to a maximum of \$20 per square yard or the equivalent value. By accepting the attached rates and/or shipping freight with CCL, the Payor understands that it shall have no recourse against CCL or any other carrier shipping such commodities at the request of CCL for claims arising for lost or damaged freight beyond the limit of \$20 per square yard. If Payor anticipates that commodities to be shipped CCL are in excess of the \$20 per square yard value, Payor acknowledges that it is responsible for insuring commodities appropriately at its own expense.
2. **CCL reserves the right to decline service** for reasons that prevent CCL from maintaining acceptable profit margins (i/e/ poor credit, insufficient packaging, unprofessional behavior towards CCL drivers and staff, etc.)
3. **Re-consignment before Shipping Fee:** \$15.00 in addition to any freight charges.
4. **Incorrect Routings:** For shipments incorrectly routed via CCL and returned back to shipper, a handling and return delivery fee will be charged to cover our operating expenses. If an interline carrier is required for the return, their charges will be billed to the shipper collect.
5. **Redelivery Fee:** .25/SY + FSC with a \$50.00 + FSC minimum redelivery charge.
6. **Call before Delivery:** Complimentary – No Fee.
7. **Freight C.O.D. :** For accounts that have not established credit with CCL on collect shipments CCL reserves the right to require payment in full at the time of delivery
8. **Security Screening Fee:** If a delivery requires additional security screening there will be \$150 charge.
9. **Residential Delivery Fee:** CCL does not make Residential deliveries. If we receive a shipment routed to a residential address, the CCL delivery terminal will notify the manufacturer or shipper that we do not do residential deliveries. The manufacturer or shipper must arrange for an interline carrier to pick up at our dock or specify a residential delivery company for us to deliver the freight. CCL will not be responsible for any additional charges and will not be liable for any claims if the interline carrier or residential delivery agent does not note damage.
10. **Job Site Delivery Fee:** \$150.00 per hour with a 1 hour minimum billed in ½ hour increments in addition to any freight charges. This fee applies to deliveries made to locations other than floor covering retail stores and warehouses (i.e. schools, hotels, construction sites, etc.). If the job site does not have a forklift with a pole attachment to offload rolled materials properly, CCL will not accept liability for shipping damage claims. It is the responsibility of the shipper and/or receiver to ensure there is proper equipment for offloading at job sites. CCL does not do Residential deliveries.
11. **CCL does not do Inside Deliveries.**
12. **Detention Fees:** In a “live-load” or “live-unload” situation, the customer will have fifteen minutes to load or receive the merchandise with no additional charge. After fifteen minutes the customer will be charged \$150 per hour or portion thereof billed in ½ hour increments. (This applies for LTL shipments. For truckload shipments the customer will have two hours before fees apply.)
13. **Storage:** Storage will be charged for any freight that is delayed delivery after 14 days from the original ship date. The storage fees will be charged to the same party who was billed for the freight whether the delay was at the shipper or consignees request.
14. **Excessive weight pallet:** Any single pallet shipped that weighs more than 2100lbs will be billed an additional \$125 for excessive weight. This is a per pallet fee and will be billed for every pallet weighing in excess of 2100lbs.
15. **Crated Materials/Shipped on rollers:** Flooring material shipped in crates, on rollers, or on carts will be charged an additional \$150 handling fee.
16. **Oversized Carpet:** Rolled goods in excess of 15ft in width or pallets that exceed 48"X48"X48" dimensions will be charged an additional \$150 oversized goods charge.
17. **Remnant Packages:** An additional \$100 handling fee will be added to orders of 5 or more remnants (less than 12' x 25'). This fee also applies to runners or stair treads of 5 or more. This charge is in addition to the square yard charge.
18. **Freight of All Kinds:** Other palletized freight (boxes, buckets, etc.) will ship at the standard class for the commodity per hundred weight rate or the carpet tile rate, whichever is more. If the square yardage is not listed on the Bill of Lading the freight will ship at the carpet samples per hundred weight rate. Cove Base will ship based on the hundred weight.
19. **Display Racks:** Display racks will be billed based on the hundred weight and are subject to an additional \$150 handling fee. This fee is determined on a case by case basis.
20. **Tolls:** CCL Reserves the right to charge toll fees for high toll areas. Delaware: \$3.50 per bill of lading, New Jersey: \$4.50 per bill of lading
21. **No Touch Freight:** CCL drivers do not unload freight from their trucks. CCL drivers are responsible for bringing the freight to the tail of the truck. It is the responsibility of the receiver to off load the material from the CCL delivery truck. If the receiver does not have the means to unload the truck, the driver will bring the order back to the warehouse for a scheduled redelivery. Redelivery charges will apply. CCL will not accept damage claims on any freight that is not off loaded using a forklift or other generally accepted equipment for unloading.
22. **Lift gate Service:** Lift gate service is available by request. There is a \$150 lift gate fee. The request must be made at the time of shipping and noted on the bill of lading to ensure the order is routed on a truck with a lift gate. If the request is made at the time of delivery and the driver has a lift gate, the driver will use the lift gate for the delivery and CCL will charge a lift gate fee. If the request is made at the time of delivery and the driver does not have a lift gate, the driver will bring the freight back to the CCL delivery terminal and redelivery fees will apply.

23. Return Authorizations / Pickups outside the CCL terminals: CCL will pick up carpet from retailers, distributors and commercial warehouses. Please email the return authorization to Megan Maloney for a quote Megan@carpetlogistics.com .

24. Fuel Surcharge: Each party recognizes the volatility of fuel prices, and the needs for the Carrier to recover actual operating cost and operate at an acceptable profit margin. Due to this volatility, CCL's fuel surcharge is based on the Central Atlantic on-highway diesel fuel price. The fuel surcharge can be found on our website and is updated weekly. <https://www.carpetlogistics.com/services/fuel-surcharge/>

25. Late Charges & Attorney's Fees: For customers that continually carry a balance over 30 days, CCL reserves the right to either raise freight rates or terminate service without advanced notice. All invoices carried over 15 days late will be subject to a service charge equal to the lesser of two percent (2%) per month, or the maximum rate permitted by applicable law, may be imposed, at CCL's option, on all past due payments. In the event any payment due CCL is collected at law or through an attorney-at-law, or under advice there from, or through a collection agency, customer agrees to pay all reasonable costs of collection, including, but not limited to, all court costs and reasonable attorneys' fees and expenses incurred by CCL in attempting to collect past due amounts.

26. All Rates, Fees, and Minimum charges are determined on a per bill of lading basis.

27. Freight bill discrepancies must be addressed within three months of invoice date. CCL reserves the right to deny any claim for overpayment that is more than three months old.

28. Re-packaging or re-roll / wrap: Handling charges may apply to shipments not packaged correctly for transport.

29. Multiple Deliveries on one BOL: CCL Rates and Quotes are based on the assumption of one pick up and one delivery per bill of lading. If the freight listed on one bill of lading requires more than one pick up or more than one delivery, there will be additional charges for each additional pick up and/or delivery. Call 410-604-3330 or email operations@carpetlogistics.com for a quote.

CCL reserves the right to modify its accessorial charges as deemed necessary.

Updated 09/29/2021